

Preventing Condensation

Damp and mould in your home



What is damp?

Damp can be caused by a number of different things including:

- Leaking pipes, wastes, drainage and overflows
- Rain water leaking in from faulty roof coverings or blocked / broken gutters and pipes
- Raised ground levels or lack of damp proof course bringing damp through walls and around windows
- Condensation, which is caused by moisture in the air.

There are lots of ways to prevent damp, which you can read about in this leaflet.

If you think you have a damp issue in your home, please contact us using MyRaven or by calling 0300 123 3399. The fastest and easiest way to get it resolved is to contact us directly.

What is condensation?

There's always some moisture in the air, even if you can't see it. If the air gets colder it can't hold all the moisture and tiny drops of water appear. This is condensation. You also notice condensation when you see your breath on a cold day, or when the mirror mists over when you have a bath.

You'll mostly see the signs of condensation in kitchens and bathrooms. The moisture comes from typical day-to-day activities including washing, cooking, drying

clothes, showering and bathing. The condensation tends to build up on windows and external walls where the moisture meets the coldness of outside. also keep and eye out for it in corners, on or near windows, in or behind wardrobes and cupboards

Why is condensation a problem?

Condensation can lead to staining and mould growth, it damages wallpaper and wall surfaces, window frames, furniture and clothing.

When mould grows it's the biggest indicator that you have a problem with condensation in your home. Mould might appear black, white, yellow or green in colour. Mould is not only unpleasant to look at but it can increase the risk of asthma and respiratory illnesses in some people and must be dealt with urgently.

The only lasting way of avoiding severe mould is to remove the cause of the dampness – condensation. Keep in mind the day-to-day things that cause condensation and take steps to reduce it in your home.

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What can I do at home to reduce condensation?

Produce less moisture

- Cook with pan lids on and turn the heat down once the water has boiled
- ✓ Use the minimum amount of water needed to cook vegetables, pasta, rice or potatoes on the hob
- ✓ When filling the bath, start with cold water then add the hot (this reduces the amount of steam created)
- ✓ If you use a tumble dryer, make sure this is vented to the outside or it is a condenser dryer
- ✓ Reduce moisture by using a dehumidifier, these can be electric or use crystals
- X Avoid drying laundry on radiators. Dry clothes outdoors whenever possible. If you do have to dry them inside, put them in the bathroom on an airer with the door closed and the window open or extractor fan on
- X Don't use your gas cooker to heat your kitchen and don't use bottled gas heaters

Ventilate to remove moisture

Ventilation in a home is important to get rid of the moisture that is naturally created through day-to-day activities.

- ✓ Keep trickle vents on your windows open at all times or leave a small window slightly open
- ✓ Close the bathroom and kitchen doors when these rooms are being used, even if they have extractor fans, to stop the moisture reaching other rooms and open windows when cooking if possible
- ✓ Allow space for air to move around your furniture. Open doors regularly to ventilate cupboards and wardrobes, leave space between the backs of furniture and the wall Wherever possible position furniture against internal rather than external walls
- Don't overfill wardrobes and cupboards as this will stop air from circulating

Heat vour home

Winter is known as the condensation season, when temperatures are colder outside and the house is cold the air can't hold all the moisture. When the home is warmer, condensation is less likely to appear.

- Keep rooms warm enough to avoid condensation. Keep low background heating on all day (this also saves energy costs as you don't have to keep heating a cold home from a very low temperature)
- ✓ Install carpets and curtains where you can to help keep your home warm and well insulated
- X Don't use paraffin or bottled gas heaters to keep your home warm as these are a fire risk



What should I do if I notice mould or signs of damp in my home?

- ✓ Let us know by reporting the problem on MyRaven or calling 0300 123 3399
- ✓ Wipe away any condensation from windows and sills every morning during the Winter
- ✓ Use a mould and mildew cleaning spray to regularly clean and remove mould. When you're choosing a spray, look out for 'mouldicide' in the ingredients list to check you're getting the right one
- ✓ Dry clean any clothes with mildew on

- Shampoo carpets avoid disturbing the mould by brushing or vacuum cleaning as it can distribute the mould spores further
- ✓ If after removing the mould you need to redecorate, then make sure you use an anti-mould paint to help prevent it returning
- X Don't wallpaper over damp or mould
- X Don't cover the special anti-mould paint with normal emulsion paint or wallpaper



What is Raven responsible for?

- We'll make sure that your kitchen and bathrooms are fitted with an extractor fan that works automatically when humid air is detected.
- We'll ensure your home is fitted with a working thermostat so you can control the temperature in your home
- ✓ We'll ensure your home is suitably insulated
- We'll draughtproof your windows and outside doors
- We'll deal with condensation related repairs as quickly as possible to prevent mould

If you're unsure if your home is fitted with the correct things to help prevent condensation and damp, then please contact us on MyRaven or by calling 0300 123 3399.

What help can I get to tackle condensation in my home?

- If you're not clear what to do to reduce condensation in your home, we can visit and give you advice as well as check for any repairs
- We can give you more detailed information about the right paint to buy, dehumidifiers, airers and ways to clean mould
- If you're struggling financially, we may be able to get you help with the cost of buying items to deal with condensation, extra electricity costs, or supply you with things like airers

0300 123 3399 www.ravenht.org.uk



If you've got any questions on preventing condensation in your home, we'd love to hear from you

Email: raven@ravenht.org.uk

Call: 0300 123 3399

→ MyRaven

