

Customer Voice Panel
Agenda – no minutes as scrutiny
15th September 2025

Raven House – Eagle Room – Raven House

Monday 15th September – 6pm-7.30pm

AGENDA

No.	Item	Time
1	Introduction with new Chair of Board	5mins
2.	Customer Insight & Performance Data review – Litmus test to prioritise reviews – Finalise Scrutiny Review Programme – Design first Review	80mins
3.	AOB	5mins
	Next Meeting – Monday 17th November 2025	